

Doctor Communications At-a-Glance

Member Ratings

- › [Doctor Communicates with Patients](#)
- › [Shared Decision Making](#)
- › [Coordinated Care](#)
- › [Health Promotion](#)

Why is it important

The doctors and their staff often are a big part of your experience with an HMO. Highly rated HMOs have doctors and staff who listen to patients, explain things clearly and treat them with respect. Patients who are part of the decision-making about their health often do better — top doctors help patients make choices that best fit their needs.

HMOs whose doctors are highly rated by their patients see that:

- › Patients aren't rushed during their office visit — they have enough time to talk through concerns with the doctor,
- › Systems are in place to make sure that patients don't fall through the cracks — patient records are immediately available to anyone who is caring for the patient,
- › Patients and doctors make decisions together,
- › Doctors talk through options with the patient — to treat an illness or to stay healthy,
- › Doctors are respectful and attentive to the patient's concerns.



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What Was Measured?

- ▶ [Doctor Communicates with Patients](#)
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Doctors and Medical Groups

Medical Group Ratings

To view Medical Group ratings, you must select a county:

 

These scores show how well medical groups see that patients get care that *meets recommended standards* and *how patients rate* their medical groups' care and service.

What is a Medical Group?

A [medical group](#) is a group of doctors and other providers who work together. It includes primary care doctors and specialists.

Why Do I Have to Choose a County?

Since there are so many medical groups in California, we ask you to choose a county so we can show you the medical groups that operate in or around your area or any area you are interested in.

You can always select a different county from any page where medical group information appears.



Related links

What is a medical group?

California Association of Physician Groups (CAPG)

Integrated Healthcare Associate (IHA)

IHA Top Rated Medical Groups

Doctors and Medical Groups

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View ratings for medical groups in your county:

Medical Group Ratings

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About the Medical Group Ratings

What Is a Medical Group?

How to Choose a Medical Group

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